

Parks and Recreation General Refund Policy

All programs are self-supporting and commitments need to be made,
the following is our refund policy:

Full Refunds:

- Registrants will receive a full refund if the program is cancelled by Parks and Recreation
- Medical note from a doctor prior to the start of the program

Refund with a \$10.00 Administrative Fee:

- Registrants withdrawing two business days prior to the program start date will receive a refund less a \$10.00 administrative fee

Prorate:

- If a registrant is forced to leave a program due to injury or illness, a prorated amount will be refunded, medical note must be provided

No Refund / No Credit:

- No refunds and no credit will be given if a registrant drops out of the program after the start date of the program

Refunds for the following programs:

Greenview Park Summer Day Camp, Summer High School Field Hockey League, Fall Field Hockey League, Fall Recreation Soccer and Recreation Basketball

- Registrants withdrawing seven business days prior to the start of the program will receive a refund minus a \$10.00 administration fee and the cost of the program jersey / t-shirt
- Registrants withdrawing less than seven business days prior to the start of the program will receive a 65% refund